

Questions with Answers to RFP for UP System

September 10, 2015

1. Would the Treasurer consider following the duration of the initial term of the contract for the options to be by mutual agreement? [Yes](#)
2. Would the Treasurer consider limiting the number of options available so that the total term of any contract will not exceed nine years? [Yes](#)
3. There appears to be a conflict in the RFP regarding the term of the contract(s) between Page 4 (Explanation of required "Exhibit C – Statement of Fees") and Page 11 (Duration). Can you please provide the term of the contract (s). [The Duration section on Page 11 would prevail. See answer to number four below for additional clarification.](#)
4. Would the Treasurer consider a combined contract with the license and service agreement being one contract? [Yes](#)
Could you further clarify if the Treasurer is requiring the license to be a separate contract from the service; therefore, the Treasurer would be able to continue use of the software without the required service contract with the vendor? [The "service contract" that was referred to was intended to refer to service and training and not licensing. The Treasurer will entertain a deviation from the wording in this section in a proposal, assuming that the recommendation is common practice for the Vendor.](#)
5. Can you clarify what is required on page 16 regarding Imaging where it is stated "The system should be capable of generating reports to list a variety of daily, weekly and monthly reports and automatically store the reports in electronic format for retrieval"? [We are interested in getting statistics out of the system such as the number of images processed. We would like to eventually have reports run automatically that we can pull up and use for internal measurement purposes.](#)
6. How many users will be accessing the system? [Currently we have 21 users.](#)